

97 Barton Ave.  
Swansea, Ma. 02777

April 10, 2003

Dear Mr. Branco:

We would like to extend our personal thanks on your extremely successful training of our dog Tori, at you kennel.

Prior to being trained by you, she was generally very unresponsive to all commands regardless of the timeless hours of our personal training efforts. After the training period, Tori has been transformed to a well behaved and attentive pet responding without hesitation to all commands i.e. sit, stay, come and heel.

Additionally, she has become much more socially adaptable in all situations including in the company of strangers as well as family members thus making her a pleasure to have in the presence of all people.

We commend your professional efforts in training our dog in a manner that will benefit our pet as well as ourselves for many happy years to come.

Sincerely,

  
Norman & Pat Alfonso